



We're simplifying the
complexity of managing
a connected business.

XLink's comprehensive managed outsourced services provide you with the capacity and expertise to manage and maintain your businesses mission-critical technology and ensure the security of your connectivity network.

www.xlink.co.za
Linking People | Business | Technology



Why do you need XLink as your Outsourced Services partner?



Managing your businesses connectivity is becoming ever more complex, and our managed outsourced service is ready to provide your business with the support it needs.

More and more, businesses rely on devices and the connectivity between them. When something goes wrong, not only can it be disastrous for the business from a revenue loss point of view, it can also be equally beyond the businesses core expertise to solve the problem.

XLink's managed outsourced services provide a team of specialists and a comprehensive range of connectivity services at your fingertips. Your business could benefit from our tailored solution to meet your unique needs.

Understanding the challenges of supporting digital infrastructure



Limited skilled resources



Integrated systems and secure connectivity



Proliferation of the Internet of Things



Agile processes and technology compliance

Some of the **benefits** of XLink's managed outsourced services include:

- ✓ **National Footprint**
- ✓ **On-site Support**
- ✓ **Skilled Resources**
- ✓ **Cost Advantage**
- ✓ **Certified Specialists**

- ✓ **Tailored Solutions**
- ✓ **24/7/365 Support**
- ✓ **SLA Management**
- ✓ **Risk Management**



Contact Centre

Our national contact centre operates 24/7/365 and provides 1st, 2nd and 3rd line support with Customer Relationship Management (CRM) to support the processes, tracking and management of calls.



Field Support

XLink's Field Support solution has a nationwide footprint of skilled resources and includes pre-installation site visits and site readiness, installation, maintenance and ongoing support.



Logistics Support

XLink's Logistics capabilities include the procurement, device configuration, warehousing, inventory management & asset tracking to support your business needs.



Connectivity

XLink's connectivity solution gives you access to Secure Connectivity, SIM Management and estate visibility. XLink is Network Agnostic, Infrastructure ready for three mobile network operators and has established relationships with these Mobile Networks. (Vodacom, MTN and Telkom).

We are connectivity orchestration experts. **How can we link you today?**

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Level 3 BBBEE
Accreditation



14 Years'
Experience



Regulatory Approved
Technology (ICASA)



Expert Certified
Installation (QIR)



Secure Compliant
Solution (PCI DSS)



Preferred Provider
to Financial Services