

Why do you need XLink as your **Outsourced Services partner?**



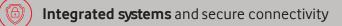
Managing your businesses connectivity is becoming ever more complex, and our managed outsourced service is ready to provide your business with the support it needs.

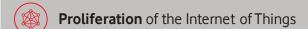
More and more, businesses rely on devices and the connectivity between them. When something goes wrong, not only can it be disastrous for the business from a revenue loss point of view, it can also be equally beyond the businesses core expertise to solve the problem.

XLink's managed outsourced services provide a team of specialists and a comprehensive range of connectivity services at your fingertips. Your business could benefit from our tailored solution to meet your unique needs.

Understanding the challenges of supporting digital infrastructure







Agile processes and technology compliance

Some of the **benefits** of XLink's managed outsourced services include:

✓ National Footprint

On-site Support

Skilled Resources

Cost Advantage

Certified Specialists

▼ Tailored Solutions

24/7/365 Support

SLA Management

Risk Management



Contact Centre

Our national contact centre operates 24/7/365 and provides 1st, 2nd and 3rd line support with Customer Relationship Management (CRM) to support the processes, tracking and management of calls.



Field Support

XLink's Field Support solution has a nationwide footprint of skilled resources and includes pre-installation site visits and site readiness, installation, maintenance and ongoing support.



Logistics Support

XLink's Logistics capabilities include the procurement, device configuration, warehousing, inventory management & asset tracking to support your business



Connectivity

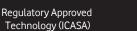
XLink's connectivity solution gives you access to Secure Connectivity, SIM Management and estate visibility. XLink is Network Agnostic, Infrastructure ready for three mobile network operators and has established relationships with these Mobile Networks. (Vodacom, MTN and Telkom).

We are connectivity orchestration experts. How can we link you today? 08600 XLINK (95465) | sales@xlink.co.za | www.xlink.co.za











Installation (QIR)



